

Audio Visual Installation Technician

Background

Event Production Services (EPS) is an award-winning technical services company for the events and AV industry based in Oxfordshire and working nationwide. Working across our Hire & Production, AV Installation, Creative Content, Venue Services and Crew Services departments, we pride ourselves on 'Delivering the Detail' to our clients, offering a quality service and going above and beyond.

Job Details

Title: Technician (AV Installation)
Type: Full Time, permanent
Hours: 40 hours per week, some antisocial hours
Location: Based at OX10 7BG but working nationwide, some staying away required
Salary Band: £21,500 - £24,000
Reporting to: AV Installation Coordinator

Benefits

Competitive salary and clear opportunity to advance
Continued training and development
Your birthday off
Strong Corporate Social Responsibility credentials

Application Details

Please send a CV with two references by email to office@epsoxford.com with the subject line "**Recruitment**". There is no fixed deadline for this; however, we aim to recruit as soon as possible.

Job Description

We have an immediate vacancy for an AV Installation Technician to join our busy and rapidly expanding installations team. Whether working in a corporate boardroom, a factory packing hall or a 100+ year old theatre space, the ideal candidate will be knowledgeable, presentable, flexible, and enthusiastic.

As well as our own varied work, we offer white-label services to other installation businesses and in this instance, you will be expected to act on behalf of our client as if a member of their team. On occasion we work with interiors companies to integrate AV into furniture.

As a member of our installations team, you would be first to go to any site for installation works. When not on site, you would be expected to attend our premises to prepare for future jobs. This role can comprise an element of working from home when specifying equipment or working on drawings and cable schedules, but the expectation is that the majority of time would be spent on site.

As a small multi-discipline company, you would be expected to lend a hand to other departments as needed.

Recent projects have involved BSS Soundweb and QSC Q-SYS DSP; NEXO and Cloud speakers and amplifiers; ClearOne and Avonic video conferencing equipment; room booking systems, digital signage, DMX controlled LED tape. Projects in the pipeline include meeting rooms, streaming content creation studios, church lighting, theatre lighting, school drama studio infrastructure.

Duties and Responsibilities

- First, second and final fix of AV equipment in all environments from building sites to finished offices
- Testing and commissioning of AV equipment
- Preparation of tools and products for installation
- Manufacture of cables, soldering
- Service and repair of equipment both for EPS and our clients
- Fault finding and repair
- Organisation of stores; ensuring consumable stocks are maintained

Skills and Qualifications

- Excellent communication and organisation skills
- Self-motivated and capable of lone working, however also able to be part of a team
- Friendly and presentable, able to be customer facing
- Composed and calm under pressure, able to work to deadlines
- High level of attention to detail; ability to learn from constructive criticism; willing to learn to advance their career
- Comfortable working at height; strong understanding of Health and Safety

Essential

Full UK Driver's License
Strong AV skills
Strong IT skills, both PC and Mac
Experience with DMX and Dante
AV installation experience
Able to solder to a high standard
Strong fault-finding skills

Desirable

CSCS / ECS qualification
3+ years of AV installation experience
Experience of creating/editing CAD drawings
Understanding of networks
Industry accreditation such as CTS



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Person Specification

The ideal candidate will have experience in AV installation and will be capable of specifying, installing, and commissioning a variety of equipment to a high standard. Strong interpersonal and communication skills are essential for liaising with the customer, managing expectations and ensuring a seamless experience for all project stakeholders.

Educated to a minimum of A-level or equivalent standard, additional skills such as electrical qualifications or design experience are welcomed.

Equal Opportunities Policy

Event Production Services are an equal opportunities employer. We encourage applicants from all backgrounds. We do not tolerate discrimination or harassment.